



Mobile Disco – Booking Terms & Conditions

This agreement is an agreement between [The Customer hereafter referred to as the Customer and **EG Entertainments** hereafter referred to as the EG.

PLEASE NOTE items No. 3 regarding balance payments and Items No. 7 regarding cancellation.

1. The DJ engaged is engaged for services and not for employment. The engagement is only for the period stated. This agreement reflects the terms and conditions as verbally agreed (including via email) between the Customer and Lincoln disco services).
2. This agreement shall only be deemed accepted by both the Customer and **EG Entertainments** when the Customer has returned a copy of this agreement with the deposit as stated, within fourteen (14) days of issue.
3. The Customer agrees to pay **EG** the balance of the agreed fee, either:
 - By the due date by cheque, bankers draft or bank transfer. Cheques and bankers drafts are to be made payable to [**EG**].
 - or
 - On the day of the engagement in cash upon the DJ's arrival at the venue. If cash is not given to the DJ on their arrival at the venue or if a cheque is offered in lieu of cash, the DJ reserves the right to leave the venue without performing and without penalty, and the Customer will still be liable to pay **EG** the full balance due within 14 days.
4. The Customer has no right to demand the use of the DJ equipment during the engagement. Requests to make a short speech or an announcement to guests will be considered by the DJ. Any decision will be at the discretion of the DJ. Any subsequent damage to the equipment resulting from this decision will be the responsibility of the Customer.
5. The Customer is required to provide a suitable performing area with adequate and safe electrical supply for the DJ at the venue.
6. This agreement can be cancelled within fourteen (14) days of the date of issue. If the Customer wishes to cancel this agreement within this period, then the Customer should notify **EG** as soon as possible.
7. Cancellation of this agreement by the Customer will incur the following cancellation fees:
 - More than 90 days (3 months) prior to engagement date: loss of deposit paid
 - 89 days to 31 days (3 months to 1 month) prior to engagement date: loss of deposit paid PLUS 75% of agreed fee.
 - 30 days (1 month) or less prior to engagement date: loss of deposit paid PLUS 100% of agreed fee.
 - Cancellation fees must be paid within 14 days of the cancellation.
8. If by reason of mechanical breakdown, illness or other incapacity of the DJ certified by a properly qualified medical practitioner and the engagement is unable to proceed, then this agreement shall be void and a full refund will be issued.
9. If by reason of strike, war, act of god, riot, epidemic, civil commotion, national calamity, order of the government or local authority, then a refund will NOT be issued. We will however work with you to re-arrange a date for your service(s). In the event that we have no availability, a credit will be issued to be redeemed on future events. You are advised to hold the relevant event insurance to cover your costs and reclaim any lost monies paid or owed.
10. The Proprietor of **EG** may undertake to appear personally throughout the engagement. In the event of illness, accident or unforeseen circumstances, **EG** will take every reasonable step to replace the inconvenienced DJ with someone of comparable quality.
11. If in the event of the DJ being unable to attend the event on the day, due to unforeseen circumstances such as car breakdown or accident, and the **EG** cannot find a suitable replacement, then **EG Entertainments** will refund the deposit and any balance payments in full to the Customer.
12. Any claims for liability prior to the engagement date, on the engagement date or any time thereafter, will not be entered into with the **EG** and any claims will be limited to the total agreed fees stated in this agreement.
13. EG Entertainments reserve the right to change these terms and conditions at any time, without prior notice. We encourage all customers to keep up to date with our terms and conditions.
14. Your digital signature on your customer portal page signifies acceptance of these Terms and Conditions of Business by both parties.

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